



MANAGED SERVICES

Network Partners, Inc.

Available Service Offerings

CDW is now offering a wide variety of services through one of its premier service partners, Network Partners, Inc.

DELIVERABLES

- ◆ Exceptional value
- ◆ Wide variety of capability
- ◆ Prompt, courteous service from a long-term, Texas-based company
- ◆ Business-driven Information Technology solutions
- ◆ Service first

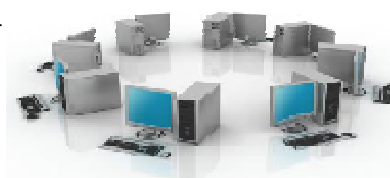
BENEFITS

- ◆ All services available throughout the state of Texas
- ◆ CDW stands behind every service delivered
- ◆ Low cost - most on-site services at a flat rate of \$115 p/hour
- ◆ Dependable - NPI is a leading national IT service provider
- ◆ No challenge too weird - NPI is a broad-based solution provider which can provide a solution to your most difficult or annoying IT problem

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Houston · Dallas · St. Louis · Denver

Services have become an important consideration when contemplating a technology decision. In many cases, a solution is not as simple as purchasing a component or hiring a consultant. Sometimes you need both. CDW has selected Network Partners, Inc. (NPI) as its service partner in Texas.



Modern computer networks have become essential tools for all business large and small. These systems also can be complex and provide a variety of different challenges. The market is progressing toward overall solutions that include a combination of solution design, hardware, software and configuration and be delivered as a holistic solution by a single provider - CDW.

Hardware Installations

We provide onsite installation of virtually any hardware device you purchase from CDW, anywhere in the state of Texas. Devices such as firewalls, servers, switches and routers are essential devices, but can be difficult to install and fully integrate into your network. We can provide an onsite installation professional to help.

Performance Assessments

Modern networks can be defined as a combination of hardware, software and large numbers of parts all working in harmony. However, we all know that these systems can be prone to performance issues of which the cause is not easily understood. If just one component is not working well, the entire network might be slow or not work at all. We can help. NPI uses state of the art technology to quickly and cost efficiently determine a precise cause for most issues. Typical symptoms include slow networks, server errors or messages, backups failing, and security concerns.

Solutions

We offer answers for your most common network challenges such as adding a new server

or workstation, installing a new firewall or making adjustments to existing firewalls, or adding a new function such as a web server or email server. Our solutions are not just limited to networking; we can also provide:

- Software Development
- SQL Server support for queries, backups, file transfers, etc.
- ASP Hosting
- Web Development
- E-Mail Hosting

Service Products

Our service products span the spectrum and all are based upon world class technology and are affordably priced. These solutions include network monitoring and management, automated backup, spam filtering, web hosting, mail hosting, and application hosting.

Our Service products include:

- NetGuard
- OnGuard
- SpamGuard
- SafeGuard
- RealSEO