

Know what you're getting for your datacenter investment

Compare Network Partners with other providers

Features	NPI	Other	Other	Other
24/7 On-site Technicians, Guaranteed	•			
Technicians on-site 24/7/365, no exceptions	•			
Highly competent technicians, employees of the provider	•			
15-minute guaranteed reboots	•			
OS reinstalls get highest priority	•			
State-of-the-Art, Fully Powered and Secure Facility	•			
Single-tenant ground-floor building	•			
24-hour access – ability to do overnight moves	•			
Raised floor with more than 300lb/ft	•			
Won't make you buy excess space to get the power you need	•			
Independent PowerWare and Leibert systems for true redundancy	•			
A 100% service level agreement guaranteeing power	•			
Entire facility backed by generator and uninterrupted power supply units even during an area outage	•			
Carrier-friendly environment; access to 10 providers	•			
Reliable BGP Network Enhanced with Intelligent Routing	•			
Three Internet providers with diverse entrances for best path	•			
Direct connections to the provider	•			
BGP network enhanced with Internap Flow Control Platform	•			
Gigabit Ethernet connectivity from Internap, Time Warner and Level3	•			
All the Performance and Speed You Expect	•			
Network optimized for performance	•			
Internap Flow control platform (FCP) maximizes speed	•			
Get 100% of what you pay for all the time	•			
15-minute Reboot Guarantee	•			
Reboots in less than 15 minutes night or day, guaranteed	•			
Affordable, Dependable Remote-Hands Service	•			
Highly skilled technicians familiar with many applications	•			
No premium charge for after-hours tech support	•			
Tech support billed in 15-minute increments	•			
15-minute tech support minimum	•			
Efficient, Helpful Installation – Even in Emergencies	•			
48-hour complete installation	•			
Willingness and ability to respond on a dime	•			
Clean IPs	•			
Clean IP addresses – without a wait	•			
Enforces zero-tolerance policy on spamming	•			
Straightforward Pricing Policies – No Hidden Fees	•			
Flexible pricing to accommodate overages	•			
No extra port fees or hidden charges	•			
What you're quoted is what you pay	•			
No monthly fees for cross-connects	•			
Optional Managed Firewall and Consulting Services	•			
Highly managed firewall solution with active monitoring	•			
Individual technology evaluations versus just selling	•			
True disaster recovery services to prevent downtime	•			